

## AT&T Southeast Special Handling Scenarios

Date	Revision History
11/14/09	<p>Removed: REQ TYP "A" SPA (Special Access) to UNE or EEL, ACTs "V", "C", When requesting Special Access to UNE Loop or EEL conversion</p> <p>Added LEX to first paragraph on page 2</p>
11/17/09	<p>For clarity and consistency, added "Special Handling must be populated in Remarks" for <i>REQ TYP A, Loop/EEL Commingled with Special Access</i>, and removed the line stating "See REQ TYP J LSRs..." as it is redundant.</p>
1/14/10	<p>Added REQ TYP "A" Single Bandwidth Commingling section</p>
1/15/10	<p>Removed REQ TYP "A" Single Bandwidth Commingling section until further notice</p>
1/20/10	<p>Added REQ TYP "B", Migration of an existing EU LWC to a commingled UVL SL2 Loop with Number Portability</p>
2/1/10	<p>Changed Column Header from "Condition Requiring Manual Submission" to "Condition Requiring Special Handling;" added CABLE ID and CHAN PAIR as a required LSR entry for REQ TYP "B," "when migrating existing non-complex LWC Line(s) to a commingled UVL SL2 Loop"</p>
2/24/10	<p>Added REQ TYPs "E" &amp; "M" for Resale/WLP (LWC) for all ACTs when NPA-NXX = 678-904 (Georgia), Special Handling must be populated in Remarks</p> <p>Added REQ TYPs "E" &amp; "M": for Resale/WLP (LWC) for ACTs "N", "T", &amp; "C" when reusing TN with RORD field populated</p>
3/10/10	<p>Added REQ TYP "M", ACT "C" for Remote Call Forwarding (RCF) when modifying GSZ for an existing RCF arrangement</p>
3/15/10	<p>Updated condition for REQ TYP "B", ACT "V" for Loop with Number Portability when migrating an existing non-complex LWC Line(s) to a commingled UVL SL2 Loop</p>
4/15/10	<p>Updated condition for REQ TYP "B", ACT "V" for Loop with Number Portability when migrating an existing non-complex LWC Line(s) to a commingled UVL SL2 Loop with Number Portability to include the valid NCI codes</p>
	<p>Added REQ TYP "A", ACT "C" (Designed Loop) for requests to Change Billing Account Number (BAN) on existing CABS account for circuit using single LSR</p>
	<p>Added REQ TYPs "E" &amp; "M", Resale non-complex &amp; LWC/WLP non-complex for Partial Move requests</p>

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Date	Revision History
5/3/10	Added REQ TYP "M", ACT "V", LNA "V" or "G" when restoring CLEC End Users current telephone number from UNE-L back to UNE-P/ LWC™ /WLP Non-complex service, Special Handling Restoral from UNE-L to LWC-WLP must be populated in Remarks
5/10/10	Added REQ TYP "E" to Restoral process from UNE-L to LWC-WLP (REQ TYP „M" for same process added 5/3/10)
7/17/10	Removed REQ TYP "J", Directory Listings, ACT "N", „When a valid service address exists and a new living unit (location value - LV1, LV2 or LV3) is being requested, Special Handling must be populated in Remarks," effective with the July 17, 2010 Release
11/3/10	Removed REQ TYPs "A", "E", "M", ACTs "N", "T" „when requesting NCON=A except when 2 <sup>nd</sup> character of TOS=P or R", pursuant to CLECSE10-047 and effective with November 13, 2010 Release
11/17/10	Revised footer to reflect „Revised 11/13/10"; no other changes made to document
10/25/11	Removed REQ TYP "C" Non-DID Number Portability, ACT V. Added REQ TYP "A" XDSL Capable Loop, ACT All. Revised REQ TYP "A" UNE to EEL (Enhanced Extended Loop), ACT V, REQ TYP "A" Loop/EEL Commingled with Special Access, ACT All, REQ TYP "A" XDSL Capable Loop, ACT C, REQ TYP "B" Loop with Number Portability, ACT V, REQ TYP "E,M" Wireless to Wireless, ACT V, Resale, REQ TYP "E,M" UNE-P/ LWC™/WLP, ACT N,T,C, REQ TYP "E,M" Resale, UNE-P / LWC™WLP On/Off Premises Extension, ACT N,V,C,D,T.
12/2/11	Added REQ TYP "E,M" Resale, UNE-P/ LWC™/WLP, ACT C.
12/6/11	Added REQ TYP "M", Partial Migrations with Packages, ACT V
12/8/11	Added REQ TYP "E,M" Removal of PPU blocking, ACT C
12/12/11	Added REQ TYP "J" Directory Listings, ACT N,D,R
12/15/11	Added REQ TYP "E,M" Migrations with existing service of FRL or FRLCL, ACT V
01/03/12	Added REQ TYP "All except for CB" Cross Boundary Addresses, ACT All
01/09/12	Added REQ TYP "A" All Loops, ACT D
07/02/13	Added REQ TYP "E" Resale, ACT C, N & V
06/17/16	Added REQ TYP "E,M", Combining CSR with more than 4 lines, ACT C
06/30/16	Added REQ TYP "A", ACT N, T when the TNT field is populated on the Loop page
12/07/17	Added REQ TYP "J", for NSTN

## AT&T Southeast Special Handling Scenarios

The special handling process is required for certain products and services that are not eligible for regular non 22 state electronic ordering. The words **Special Handling** will need to be added in the Remarks section of the LSR for 22 State XML, LEX, and e-mail/manual. The following table identifies those products and services by Request Type (REQTYP) and Activity Type (ACT) that will require **Special Handling** in Remarks.

The entry of SPECIAL HANDLING in the REMARKS field on the LSR form is not case sensitive so the data may be upper case, lower case or a combination of both. In addition, the exact wording populated in the REMARKS field must match the wording (spacing, values, format, etc) in the special handling scenarios below. Examples of REMARKS entries are below:

Valid REMARKS examples:

Special Handling UNE to EEL  
Special handling une to eel

Invalid REMARKS examples:

Special Handling UNETOEEL  
specialhandling UNE to EEL

The information within this document pertains to the entry of Special Handling in the REMARKS field and does not include all of the required LSR field data. CLEC Online and the LSOR must be reviewed prior to LSR submission for product specific information and LSOR entries.

REQ TYP	AT&T Region	Product	ACT	Condition Requiring Special Handling
A	Southeast	All	All	When CFA is owned by a 3rd Party, Special Handling must be populated in Remarks
A	Southeast	All	All	When the ACTL is populated and the community name is a 3 character name (ex... BLY), Special Handling must be populated in Remarks
A	Southeast	Dark Fiber	All	When the SPEC field on the LSR is populated with UDFCX, Special Handling must be populated in Remarks
A	Southeast	Unbundled Dark Fiber	All	When the NC = LX, NCI = 04QBF.LLX and SECNCI = 04QBF.LLX, Special Handling must be populated in Remarks
A	Southeast	All	All	When the TSP field is populated on the product page, Special Handling must be populated in Remarks
A	Southeast	Unbundled Digital Channel	All	When the NC = LXT- , NCI=02QC3.OOF for unbundled Digital Channel, Special Handling must be populated in Remarks
A	Southeast	Rearrangement of Outside Wiring	C	Request for rearrangement of outside wiring, Special Handling must be populated in Remarks
A	Southeast	EEL (Enhanced Extended Loop) to UNE	V	When requesting EEL to UNE Loop conversion, Special Handling must be populated in Remarks

## AT&T Southeast Special Handling Scenarios

REQ TYP	AT&T Region	Product	ACT	Condition Requiring Special Handling
<b>A</b>	Southeast	DS1 Loop connected to Central Office MUX	D	Request for DS1 Loops connected to a central office MUX- Special Handling must be populated in Remarks  The NC/NCI/SECNCI combinations impacted for this product are: HC--/04QB6.33/04DU9.BN HCD-/04QB6.33/04DU9.1KN HCZ-/04QB6.33/04DU9.DN HCE-/04QB6.33/04DU9.1SN
<b>A</b>	Southeast	UNE to EEL (Enhanced Extended Loop)	V	When requesting UNE loop to EEL conversion, Special Handling must be populated in Remarks
<b>A</b>	Southeast	Designed Loop	C	When requesting to change the Billing Account Number (BAN) on an existing CABS account for a circuit using a single LSR, and EAN is populated on End User page, Special Handling must be populated in Remarks
<b>A</b>	Southeast	Loop/EEL Commingled with Special Access	All	When a Loop or EEL is connecting to special access CFA (commingled), Special Handling must be populated in REMARKS (SPEC is populated with NTCVG, NTCUD or NTCD1) and NC is populated with one of the following: HC-- HCD- HCZ- HCE- LY--
<b>A</b>	Southeast	XDSL Capable Loops	C	When requesting changes to XDSL capable Loops (LNA C) with the following NC/NCI/SECNCI combinations, Special Handling must be populated in REMARKS  LXR-/02QB9.00A/02DU9.00A LXC-/02QB9.00H/02DU9.00H LXC-/04QB9.00H/04DU9.00H
<b>A</b>	Southeast	XDSL Capable Loop	All	When requesting changes to XDSL capable Loops with the following NC/NCI/SECNCI combinations, Special Handling must be populated in REMARKS  LXC-/02QB9.004/02DU9.004
<b>A</b>	Southeast	All Loops	D	When the CSR does not match the LSR and the LSR is correct special handling CSR MISMATCH must be populated in Remarks
<b>A</b>	Southeast	All Loop	N, T	When TNT field is populated on the Loop page, Special Handling TNT must be populated in REMARKS

## AT&T Southeast Special Handling Scenarios

REQ TYP	AT&T Region	Product	ACT	Condition Requiring Special Handling												
B	Southeast	Loop with Number Portability	V	<p>When migrating existing non-complex LWC Line(s) to a commingled UVL SL2 Loop with Number Portability, Special Handling and the following must be populated in the REMARKS:</p> <p>CFA xxxxxxxxxxxxxxxx NCI = 04QB9.11 OR 04QB6.S1 OR 04QB6.33</p> <p>(the CFA above must include the letters CFA and the x"s represent the CFA value for the UVLSL2 that will be commingled to) (the NCI above must include NCI = and one of the 3 values above)</p> <p>These LSR field entries identify this scenario:</p> <table><tr><td>NC</td><td>LY--</td></tr><tr><td rowspan="2">NCI</td><td>02QC3.OOD (loop start)</td></tr><tr><td>02QC3.OOB (ground start)</td></tr><tr><td rowspan="2">SECNCI</td><td>02LS2 (loop start)</td></tr><tr><td>02GS2 (ground start)</td></tr><tr><td>CABLE ID</td><td>PXXX1 (populate as shown)</td></tr><tr><td>CHAN / PAIR</td><td>00 (populate as shown)</td></tr></table>	NC	LY--	NCI	02QC3.OOD (loop start)	02QC3.OOB (ground start)	SECNCI	02LS2 (loop start)	02GS2 (ground start)	CABLE ID	PXXX1 (populate as shown)	CHAN / PAIR	00 (populate as shown)
NC	LY--															
NCI	02QC3.OOD (loop start)															
	02QC3.OOB (ground start)															
SECNCI	02LS2 (loop start)															
	02GS2 (ground start)															
CABLE ID	PXXX1 (populate as shown)															
CHAN / PAIR	00 (populate as shown)															
C	Southeast	Wireless to Wireless	V	<p>When porting back in Wireless to Wireless (NPDI=A), Special Handling must be populated in Remarks</p>												

## AT&T Southeast Special Handling Scenarios

REQ TYP	AT&T Region	Product	ACT	Condition Requiring Special Handling
E	Southeast	Resale	C, N & V	When the 1 <sup>st</sup> character of the TOS is 3 in Mississippi, "Special Handling E911" must be populated in Remarks
E, M	Southeast	Resale, UNE-P / LWC™ (Local Wholesale Complete™)/WLP (Wholesale Local Platform) On/Off Premises Extension	N, V, C, D, T	When On/Off Premises Extension is being requested, Special Handling must be populated in Remarks
E, M	Southeast	Foreign Exchange	All	When the 4th character of the TOS is F, Special Handling must be populated in Remarks
E, M	Southeast	Resale, UNE-P/ LWC™/WLP	All	When the MEU field is populated on the LSR, Special Handling must be populated in Remarks
E, M	Southeast	Resale, UNE-P/ LWC™/WLP	All	When the TSP field is populated on the product page, Special Handling must be populated in Remarks
E, M	Southeast	Wireless to Wireless	V	When porting back in Wireless to Wireless or Wireless to Wireline (NPDI=A or B), Special Handling must be populated in REMARKS
E, M	Southeast	Resale, UNE-P/ LWC™/WLP	All	When NPA-NXX = 678-904 (Georgia), Special Handling must be populated in Remarks
E, M	Southeast	Resale, UNE-P/ LWC™/WLP	N, T, C	When reusing TN with RORD field populated, Special Handling and REUSE must be populated in REMARKS
E, M	Southeast	Resale, UNE-P/ LWC™/WLP	N, C	When requesting Partial Moves for non-complex Basic Resale or Local Wholesale Complete (LWC™/Wholesale Local Platform (WLP), Special Handling must be populated in Remarks
E, M	Southeast	Resale, UNE-P/ LWC™/WLP	V	When restoring CLEC's End Users current telephone number (LNA "V" or "G") from UNE-L to Resale or UNE-P/ LWC™/WLP Non-complex („throwback process"), Special Handling must be populated in Remarks
E, M	Southeast	Resale, UNE-P/ LWC™/WLP	C	When TC Opt is ordered on an account that has been disconnected for more than 30 calendar days Special Handling and TFC 30 days must be populated in REMARKS. <b>Note:</b> Telephone number must be available
E, M	Southeast	Removal of PPU blocking	C	When making a change to an existing account removing pay per use blocking, Special Handling PPU must be populated in REMARKS

## AT&T Southeast Special Handling Scenarios

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<b>E,M</b>	Southeast	Migrations with existing service of FRL or FRLCL	V	When migration an account with the class of service of FRL or FRLCL, Special Handling Class of Service must be populated in REMARKS
<b>E,M</b>	Southeast	Combining CSRs of 4 or more lines	C	When combining a CSR with more than 4 lines, LSR is submitted using the LEATN Field to combine the CSR, CLEC must use Special Handling PLUS 4 in REMARKS

## AT&T Southeast Special Handling Scenarios

REQ TYP	AT&T Region	Product	ACT	Condition Requiring Special Handling
J	Southeast	Directory Listings	N, R	When request is for ATNs or addresses in an Independent Company territory (ICO), Special Handling must be populated in Remarks and accounts must be established on a miscellaneous bill
J	Southeast	Directory Listings	N, D, R	When request is for a toll free number, the AN must be populated with a miscellaneous account number and Special Handling must be populated in Remarks.
J	Southeast	Directory Listings	N, D, R	Incorrect blocking the NSTN value in the SE region (AL and NC only) is triggering an error which prevents the CLEC from issuing a LSR that contains a NSTN Value. CLEC must populate NSTN in REMARKS in order to allow the order to be processed.
M	Southeast	Remote Call Forwarding (RCF)	C	When modifying GSZ for an existing RCF arrangement, Special Handling must be populated in Remarks
M	Southeast	Partial Migrations with Packages	V	When migrating an account with a line level package and the entire account is not migrating, Special Handling COMP2 must be populated in REMARKS



## AT&T Southeast Special Handling Scenarios

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REQ TYP	AT&T Region	Product	ACT	Condition Requiring Special Handling
<b>All except for CB</b>	Southeast	Cross Boundary Addresses	All	When an LSR has been received and the address resides in two different RSAG Databases, Special Handling Cross Boundary must be populated in REMARKS